

Compaq Support Call Log

LogNo	AgmtNo	CustmrName	SysType	SerialNo	Sum Of Dth	Option	Option Serial #	LogDt	LogTime	LastOfLineACmnt	PartNo
CDNB10151 01	795-0026-98	NEWFOUNDLAND POWER	A4100	NI72400BQV	0.1	A4100	NI72400BQV	02-Jan-01	16:18	CLOSED VIA CALL UPDATE	
CDNB10166 01	795-0088-99	NEWFOUNDLAND POWER	A4100	NI93600784	2.5	A4100	NI93600784	02-Jan-01	16:03	CLOSED VIA CALL UPDATE	29-33447-01
CDNB11377 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92407145	3	55NJA	NI92407145	09-Jan-01	13:30	PM SCH UPD/MIR REVIEW	
CDNB11448 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92407145	1	55NJA	NI92407145	10-Jan-01	09:58	CORE UPDATE	
CDNB11567 01	795-0045-00	NEWFOUNDLAND POWER	CPQ05	D722BJX10010	2	CPQ05	0	10-Jan-01	13:47	MIR CHANGES	
CDNB11890 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92407148	2.5	55NJA	NI92407148	11-Jan-01	13:30	UPDATE CUST CONTACT LIS	
CDNB14285 01	795-0026-98	NEWFOUNDLAND POWER	A4100	NI72400BQV	2	A4100	NI72400BQV	25-Jan-01	08:43	CUST MEETING	
CDNB15252 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92003181	2	55NJA	NI92003181	31-Jan-01	10:25	CORE/MIR UPDATES	
CDNB29999 01	795-0015-97	NEWFOUNDLAND POWER	A4100	NI624032RA	3	A4100	NI624032RA	01-Feb-01	09:00	UPDATE PM SCHEDULE	
CDNB32472 01	795-0025-98	NEWFOUNDLAND POWER	A4100	NI724056PY	1	A4100	NI724056PY	15-Mar-01	12:03	CLOSED VIA CALL UPDATE	-RZ29B-VW
CDNB33775 01	795-0025-98	NEWFOUNDLAND POWER	A4100	NI724056PY	1.5	DISK	0	19-Mar-01	10:00	MEETING/ SHIP PART \RW	
CDNB34181 01	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	7.1			26-Mar-01	15:38		
CDNB43229 01	795-0026-98	NEWFOUNDLAND POWER	A4100	NI72400BQV	2	A4100	NI72400BQV	20-Apr-01	16:29	SYSTEM PM	
CDNB43230 01	795-0088-99	NEWFOUNDLAND POWER	A4100	NI93600784	2.5	A4100	NI93600784	20-Apr-01	16:03	SYSTEM PM	
CDNB43554 01	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	0.5			23-Apr-01	18:32		-B3005-CA
CDNB43554 01	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	3.5	A4100	NI72406UIO	23-Apr-01	18:32	DINAMEX FOR PART	-B3005-CA
CDNB43864 01	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	2	A4100	NI72406UIO	24-Apr-01	08:30	ACCOUNT MANAGEMENT	
CDNB44502 01	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	1.5			30-Apr-01	09:12		
CDNB49367 01	795-0015-97	NEWFOUNDLAND POWER	A4100	NI624032RA	1.5	A4100	NI624032RA	18-Apr-01	14:00	KZPBA OPTION INFO	
CDNB49567 01	795-0015-97	NEWFOUNDLAND POWER	A4100	NI624032RA	4	A4100	NI624032RA	10-Apr-01	10:30	RESELLER MEETING	
CDNB52934 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92003181	2	55NJA	NI92003181	18-May-01	09:17	ASSIST ON CALL	
CDNB52935 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92407145	2	55NJA	NI92407145	18-May-01	09:18	ASSIST ON CALL	
CDNB52936 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92407148	1	55NJA	NI92407148	18-May-01	09:19	SYSTEM PM	
CDNB52937 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92407146	1.5	55NJA	NI92407146	18-May-01	09:20	SYSTEM PM	
CDNB58767 01	795-0015-97	NEWFOUNDLAND POWER	A4100	NI624032RA	2.5	A4100	NI624032RA	22-May-01	10:00	SALES MEETING	
CDNB60203 01	795-0025-98	NEWFOUNDLAND POWER	A4100	NI724056PY	0.7			04-Jun-01	09:38		
CDNB63294 01	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	2	A4100	NI72406UIO	22-Jun-01	10:25	DEINSTALL/REINST021258	
CDNB63803 01	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	1	A4100	NI72406UIO	26-Jun-01	09:00	WARRANTY REVIEW CALL	
CDNB69991 01	795-0168-95	NEWFOUNDLAND POWER	A2150	KA439EFEL1	1.5	A2150	KA439EFEL1	19-Jun-01	09:30	UNIT MEETING	
CDNB79988 01	795-0015-97	NEWFOUNDLAND POWER	A4100	NI624032RA	3.5	A4100	NI624032RA	10-Jul-01	13:30	LOGISTICS/DYNAMEX	
CDNB82806 01	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	2.2			22-Aug-01	19:19		
CDNB83397 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92407145	6	55NJA	NI92407145	27-Aug-01	09:00	ORGANIZE CUST MEETING	
CDNB84322 00		NEWFOUNDLAND POWER	SYSOP	1001588	0			29-Aug-00	12:08		-0RZ26-E
CDNB84322 00		NEWFOUNDLAND POWER	SYSOP	1001588	0			29-Aug-00	12:08		-B3005-CA
CDNB84322 00		NEWFOUNDLAND POWER	SYSOP	1001588	7	ALPHA	NI72406UIO	29-Aug-00	12:08	CPU/MEM/TEST 916094	-0RZ26-E
CDNB84322 00		NEWFOUNDLAND POWER	SYSOP	1001588	7	ALPHA	NI72406UIO	29-Aug-00	12:08	CPU/MEM/TEST 916094	-B3005-CA
CDNB91826 01	795-0026-98	NEWFOUNDLAND POWER	A4100	NI72400BQV	0.3			17-Sep-01	08:35		-B3005-CA
CDNB91826 01	795-0026-98	NEWFOUNDLAND POWER	A4100	NI72400BQV	2	A4100	NI72400BQV	17-Sep-01	08:35	FRU CPU-0	-B3005-CA
CDNBA1805 01	795-0025-98	NEWFOUNDLAND POWER	A4100	NI724056PY	1	A4100	NI724056PY	12-Oct-01	10:10	SYSTEM PM	
CDNBA1810 01	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	1	A4100	NI72406UIO	12-Oct-01	10:14	SYSTEM PM	

CDNBA2204 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92003181	4.5	55NJA	NI92003181	15-Oct-01	09:00	PREPARE FOR EVO SEMINAR	
CDNBA2734 01	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	4	A4100	NI72406UIO	17-Oct-01	09:00	EVO LAUNCH PREP	
CDNBA2751 01	795-0025-98	NEWFOUNDLAND POWER	A4100	724056PY NI	1	A4100	724056PY NI	18-Oct-01	10:08	TAPE DRIVE/R	-TZ88N-VA
CDNBA3984 01	795-0088-99	NEWFOUNDLAND POWER	A4100	NI93600784	1.5	A4100	NI93600784	25-Oct-01	08:00	UNIT MEETING	
CDNBA9980 01	795-0168-95	NEWFOUNDLAND POWER	A2150	KA439EFEL1	3	A2150	KA439EFEL1	24-Oct-01	15:00	SDT MINUTES/SALES	
CDNBA9998 01	795-0015-97	NEWFOUNDLAND POWER	A4100	NI624032RA	1	A4100	NI624032RA	11-Oct-01	16:35	SYSTEM PM	
CDNBA9999 01	795-0168-95	NEWFOUNDLAND POWER	A2150	KA439EFEL1	1	A2150	KA439EFEL1	11-Oct-01	16:33	SYSTEM PM	
CDNBB0174 01	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	2.8			01-Nov-01	16:20		
CDNBB0474 01	795-0026-98	NEWFOUNDLAND POWER	A4100	72400BQV NI	3.5	A4100	NI	02-Nov-01	09:00	FLOG/MEM/XWAVE	
CDNBB4771 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92003181	2	55NJA	NI92003181	29-Nov-01	14:00	DISK CNTR INFO FOR CUST	
CDNBC0206 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92003181	3	55NJA	NI92003181	03-Dec-01	16:01	VERIFY CONFIG FOR CUST	
CDNBC0410 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92407147	1	55NJA	NI92407147	04-Dec-01	15:10	PRINthead/R	29-33031-01
CDNBC2167 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92407147	0.4			14-Dec-01	10:43		DS-RZ1DA-SW
CDNBC2167 01	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92407147	6.7	55NJA	NI92407147	14-Dec-01	10:43	PICK UP PART/DYNAM	DS-RZ1DA-SW
CDNBC2684 00	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92407145	2.5	55NJA	NI92407145	15-Dec-00	14:30	CLOSED VIA CALL UPDATE	
CDNQ10253 01	795-0045-00	NEWFOUNDLAND POWER	HPRO1	D024CYM1K	1.8			04-Jan-01	13:26		
CDNQ10325 01	795-0029-98	NEWFOUNDLAND POWER	SFTWR	72406UIO	2			05-Jan-01	11:37		
CDNQ32389 01	795-0029-98	NEWFOUNDLAND POWER	SFTWR	72406UIO	1.1			26-Mar-01	14:35		
CDNQ50099 01	795-0029-98	NEWFOUNDLAND POWER	SFTWR	72406UIO	1.5			01-May-01	13:12		
CDNQ50224 01	795-0029-98	NEWFOUNDLAND POWER	SFTWR	72406UIO	0.8			02-May-01	11:50		
CDNQ50535 01	795-0029-98	NEWFOUNDLAND POWER	SFTWR	72406UIO	0.1			04-May-01	16:18		
CDNQ51615 01	795-0029-98	NEWFOUNDLAND POWER	SFTWR	72406UIO	6.1			15-May-01	14:04		
CDNQ61351 01	795-0029-98	NEWFOUNDLAND POWER	SFTWR	72406UIO	1.3			14-Jun-01	10:49		
CDNQ70108 01	795-0029-98	NEWFOUNDLAND POWER	SFTWR	72406UIO	2			03-Jul-01	15:50		
CDNQ81235 01	795-0045-00	NEWFOUNDLAND POWER	HPRO1	D024CYM1K	2.2			15-Aug-01	18:51		
CDNQA1795 01	795-0015-97	NEWFOUNDLAND POWER	A4100	NI624032RA	0.2			18-Oct-01	09:21		-0TZ87-VA
CDNQA1795 01	795-0015-97	NEWFOUNDLAND POWER	A4100	NI624032RA	1	A4100	NI624032RA	18-Oct-01	09:21	TAPE DRIVE/R	-0TZ87-VA
CDNQA1825 00	795-0029-98	NEWFOUNDLAND POWER	SFTWR	72406UIO	14.7			24-Oct-00	11:59		
CDNQA1951 01	795-0015-97	NEWFOUNDLAND POWER	A4100	NI624032RA	0.8			19-Oct-01	10:10		
CDNQA1951 01	795-0015-97	NEWFOUNDLAND POWER	A4100	NI624032RA	2	A4100	NI624032RA	19-Oct-01	10:10	DISK/ERRLOG/RW	
CDNQB0034 01	795-0029-98	NEWFOUNDLAND POWER	SFTWR	72406UIO	9.4			01-Nov-01	11:24		
CDNQB0181 01	795-0045-00	NEWFOUNDLAND POWER	HPRO1	D024CYM1K	1.3			02-Nov-01	11:08		
CDNQC0780 01	795-0045-00	NEWFOUNDLAND POWER	SFTWR	D024CYM1K	0			08-Dec-01	16:59		
CDNQC0903 01	795-0045-00	NEWFOUNDLAND POWER	HPRO1	D024CYM1K	0.2			10-Dec-01	15:10		
CDNZ10119 01	7TX-0032-96	NEWFOUNDLAND POWER	SYSOP	TRUSTB 02	3.5	SYSOP	TRUSTB02	19-Jan-01	12:13	CLOSED VIA CALL UPDATE	30-48043-01
CDNB12454 02	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	2.5	A4100	NI72406UIO	17-Jan-02	11:54	PICKUP/DYNAMEX/NA	-TZ88N-VA
CDNB14841 02	795-0025-98	NEWFOUNDLAND POWER	A4100	NI724056PY	2	A4100	NI724056PY	31-Jan-02	18:47	FRU:KN304-DA	-KN304-DA
CDNB19998 02	795-0015-97	NEWFOUNDLAND POWER	A4100	NI624032RA	2.5	A4100	NI624032RA	07-Jan-02	14:30	CUST MEETING/CALENDARS	
CDNB20051 02	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92407145	13.5	55NJA	NI92407145	01-Feb-02	12:41	CLOSED VIA CALL UPDATE	FC-RZ1DD-VW
CDNB42434 02	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	3	A4100	NI72406UIO	13-Apr-02	03:55	TS W/CUST. C NOTES	-B3005-CA
CDNB61413 02	795-0082-99	NEWFOUNDLAND POWER	55NJA	NI92801893	15	55NJA	NI92801893	07-Jun-02	11:59	RE CONG SYS	
CDNB61593 02	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	2.1	A4100	NI72406UIO	08-Jun-02	18:56	CLOSE CALL	DS-RZ1DA-SW

CDNB62803 02		NEWFOUNDLAND POWER	OO7KC	.	2.5	DEALPHAOT	NI92407148	13-Jun-02 16:00	KZPBA-CX/TZ88N	
CDNB74074 02	795-0026-98	NEWFOUNDLAND POWER	A4100	NI72400BQV	1.5	A4100	NI72400BQV	19-Jul-02 15:30	/NA-SYS PM	
CDNB74075 02	795-0088-99	NEWFOUNDLAND POWER	A4100	NI93600784	1.5	A4100	NI93600784	19-Jul-02 15:03	/NA-SYS PM	
CDNBA3976 02		NEWFOUNDLAND POWER	OO7KC	.	2	OO7KC	.	21-Oct-02 08:37	CLOSED VIA CALL UPDATE	
CDNBA6266 02	795-0029-98	NEWFOUNDLAND POWER	A4100	NI72406UIO	3.5	A4100	NI72406UIO	30-Oct-02 08:47	CPU/TEST	